

## Investor Charter for Registrar and Share Transfer Agent

### Annexure-B

#### **Data for 31<sup>st</sup> July 2025**

| Sr. No. | Received from           | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** |                                | Average Resolution time^(in days) |
|---------|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|-----------------------------------|
|         |                         |                                     |                           |               |           | Pending for less than 3 months    | Pending for more than 3 months |                                   |
| 1       | Directly from Investors | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |
| 2       | SEBI (SCORES)           | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |
| 3       | Other Sources(if any)   | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |
| 4       | Grand Total             | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |

#### **Trend of monthly disposal of complaints**

| Sr. No. | Month      | Carried forward from previous month | Received | Resolved* | Pending ** |
|---------|------------|-------------------------------------|----------|-----------|------------|
| 1.      | April-2025 | 0                                   | 0        | 0         | 0          |
| 2.      | May-2025   | 0                                   | 0        | 0         | 0          |
| 3.      | June-2025  | 0                                   | 1        | 1         | 0          |
| 4.      | July-2025  | 0                                   | 0        | 0         | 0          |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

| Sr.No. | Year               | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1      | 2021-22            | 0                                  | 2                        | 2                        | 0                              |
| 2      | 2022-23            | 0                                  | 1                        | 1                        | 0                              |
| 3      | 2023-24            | 0                                  | 0                        | 0                        | 0                              |
| 4      | 2024-25            | 0                                  | 4                        | 4                        | 0                              |
| 5      | 2025-26            | 0                                  | 1                        | 1                        | 0                              |
|        | <b>Grand Total</b> | 0                                  | 8                        | 8                        | 0                              |